

UNDERSTANDING EXCESS WEAR

DESCRIPTION	NORMAL WEAR	EXCESS WEAR
Exterior		
Dings, dents, chips, scratches, corrosion and poor prior repair	Individual occurrences of damage 2" or less in diameter with the exception of hail damage and punctures Individual occurrences of damage over 2" in diameter, if they can be repaired for \$100 or less Scratches that can be buffed out during reconditioning.	Individual occurrences of body, bumper or molding damage larger than 2" in diameter that cannot be repaired for \$100 or less, or any puncture Visible sand/grinding marks, rough texture, excessive over-spray or bad color match larger than 2" in diameter Hail damage that reduces re-marketability or impairs vehicle appearance
Frame/Inner structure		All damage or poor repair of damage that affects the vehicle's structural integrity
Interior		
Burn holes	Burn holes 1/8" or less in diameter	Burn holes greater than 1/8" in diameter
Cuts, tears, and singed areas	Cuts, tears and singed areas 1/2" or less in diameter	Cuts, tears and singed areas greater than 1/2" in diameter
Stains	Any removable stain	Stains that can't be removed and that require replacement of upholstery or carpeting
Tires and wheels		
Tires	Tread depth of 1/8" or more at the shallowest points	Tread depth of less than 1/8" at the shallowest point
Wheels	Scuffs or minor nicks to wheels or wheel covers	Broken, cracked, bent or mismatched wheels or wheel covers
Glass and lenses		
Windshield	Damage 1/2" or less in diameter	Damage greater than 1/2" in diameter or any hole
Lights, turn signals and lamps	Cracks 2" or less in length	Cracks greater than 2" in length or any hole
Mechanical/electrical and maintenance		
Mechanical/Electrical		Non-operational /malfunctioning equipment
Vehicle maintenance		Failure of vehicle systems that result from not adhering to manufacturer's maintenance requirements
Missing & broken parts		
Missing equipment or broken parts		Any missing equipment (includes keyless entry) or broken parts Any replacement part that does not meet manufacturer's specifications of equal quality and design
Alterations		
Alterations		Any modification, including but not limited to suspension modifications, changing vehicle color or factory paint schemes, lettering or graphics, holes in frame, post-delivery customizing, engine adaptations, fuel system adaptations, tinted or engraved glass