

Scan the QR code to log on to Online or Mobile Banking!



Account Access



Where Trust Matters

Member Service Center

Hours
 M-F: 7 a.m.–7 p.m. ET
 Sat: 8 a.m.–1 p.m. ET
Phone
 703-709-8900
 844-709-8900 (toll-free)
Fax
 703-925-5113
TTY
 703-709-8919

Web Services

Website
 nwfcu.org
Email
 nwfcu@nwfcu.org

ABA Routing Number

256075025
 Direct deposit, inbound wire transfers, ACH transactions



To find a branch or free ATM near you, visit nwfcu.org/branches-locations/



Insured by NCUA
 All information is current as of 5/2025 and is subject to change.

WC (5/2025) 2M

Easy Account Access Reference Chart

Featuring walk-in branches, dedicated Member Service Center, free Online Banking and 30,000+ free ATMs

	Northwest Branches, Member Service Center and ATMs	CO-OP ATM SM and CULIANCE [®] ATMs	Shared Branch Service Centers	Northwest Bank-by-Mail	Online Banking	Mobile Banking	Telephone Banking	Point-of-Sale Transactions	Direct Deposit
How can I transfer funds?	●	●	●	●	●	●	●		
How can I check balances?	●	●	●		●	●	●		
Where can I get cash?	● ¹	●	● ²					● ³	
Where/how can I make deposits?	●	●	●	●		●			●

¹Not available through the Member Service Center. ²Limits may apply. ³Wherever you see the STAR[®] logo.

No matter where you live or work, Northwest Federal Credit Union makes managing your finances easy with convenient access to your accounts anytime.

Branch Locations

In addition to our branches, we are part of a cooperative network of shared branches*, which allow you to make deposits, withdrawals, transfers, and select loan payments. There are more than 5,000 of these CO-OP Shared BranchesSM nationwide.



Access to 30,000+ Free ATMs

We offer free ATMs and completely free transactions at 30,000+ CO-OP ATMSM and CULIANCE[®] ATMs across the country. Completely free means you will not be charged any Northwest ATM fees and you will not pay those hefty (\$3 or more!) surcharge fees either. CO-OP ATM and CULIANCE ATMs can be found at credit union locations from coast to coast.



Find a Branch or ATM Near You

Log on to nwfcu.org or use our Mobile Banking app to find a branch or ATM near you. Or call **1-888-SITE-COOP** to use the voice-activated CO-OP locator service.

Cash Back at Point of Purchase

For quick cash when you are buying groceries, filling up your tank, or running errands, remember that you can get cash back from your Northwest checking account during your transaction anywhere you see the STAR[®] logo. It is like having free ATM access whenever you shop.



Online Banking & Bill Pay

Online Banking is safe, secure, and free. Log on via nwfcu.org to check balances, transfer funds, make payments, open new accounts, and pay bills with your Northwest checking account. You can also apply for a loan online or from your mobile device.

Add eStatements to your account to avoid mail delays and have secure, online access to 18 months of account history. To help protect your account from fraudulent activity, enroll in our free notification service through online banking. We will help you monitor deposits, automatic withdrawals, balances, and overdrafts when you opt-in for these or other valuable email notifications.



Mobile Banking with Mobile Deposit

Download our mobile banking** app for full access to your accounts. You can deposit checks with our mobile deposit service, transfer funds, check balances, view recent transactions, and more—all from the palm of your hand. To download the app today, search “NWFCU Mobile Banking” in the App Store[®] or Google Play[™] Store.

Telephone Banking

Conduct routine transactions such as balance inquiries, transfers, payments, and reporting of lost or compromised ATM/debit or credit cards through our automated, 24/7 telephone banking service (toll-free **800-932-7666**). Get started by calling the toll-free number and creating your secure personal identification number (PIN).

When you need assistance from a Member Service Representative, our professional and friendly staff are available to serve you with convenient hours Monday–Saturday (toll-free **844-709-8900**).

Bank-by-Mail

Do you live out of state? Or perhaps you just do not have the time to visit our branches. Our Bank-by-Mail kit gives you a supply of mailing labels and transaction vouchers so you can make deposits and payments with ease. You can also open accounts, apply for loans, request withdrawals and transfers, and add or change services via mail. Call or email to request a Bank-by-Mail kit.

To Learn More...

For more information on any of these services:

- Visit nwfcu.org.
- Call **703-709-8900** or **844-709-8900** (toll-free).
- Stop by any branch.

*Services, hours and cash limits differ at each location. Please contact the CO-OP Shared Branch you would like to visit to confirm availability.
**Message and data rates may apply. Message frequency depends on account settings. To get help with Mobile Banking, call us toll-free at 844-709-8900.

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