Learn About ClickSWITCH®
ClickSWITCH is a secure and convenient method to help you transfer your direct deposits and recurring payments from another financial institution to your Northwest Federal checking account.

In less than 10 minutes and just a few clicks, you can safely and efficiently:
- Set up Direct Deposit
- Set up Bill Pay
- Watch payment tracking to new accounts
- Start account closure processing with the other financial institutions

ClickSWITCH will do the rest for you with this fully automated service.

The Simple Way to Switch!

ClickSWITCH®
Switch to a checking account with better benefits in just a few clicks!

Member Service Center
Hours
M–F: 7 am–7 pm ET
Sat: 8 am–1 pm ET
Phone
703-709-8900
844-709-8900 (toll-free)
Fax
703-925-5113
TTY
703-709-8919

Web Services
Website
nwfcu.org
Email
nwfcu@nwfcu.org

ABA Routing Number
256075025
Direct deposit, inbound wire transfers, ACH transactions

Together, we serve and inspire to transform lives.
Switch Your Checking to Northwest Federal in Just a Few Clicks

Northwest Federal Credit Union offers a fast, convenient and safe way to switch your direct deposits and automatic payments from another financial institution to your checking account with us. You can also quickly and easily set up your bill payments.

Get Started Today Using ClickSWITCH®

Call us or stop by a branch to request your Switch Track Code: ________________________.

Then follow these simple steps to make the switch:
1. Log in to ClickSWITCH at nwfcu.org/switch.
2. Set up your username and personal password.
3. Gather the information for your existing automated payments and direct deposits to be switched to your new account.
4. Click “Create a Deposit” and begin adding your direct deposit information.
5. Click “Create a Switch” to begin adding your payment accounts.
6. Submit each switch, close old accounts and receive real-time switch confirmation. We’ll take care of the rest.

More Great Benefits

Easy Setup
Account data will be automatically populated into the ClickSWITCH portal. Just click on which billers you’d like to switch and ClickSWITCH takes care of the rest, sending completed account switch forms directly to billers.

Switch Status
Switch Status enables you to easily track the payments you’ll need to transition to a new account.

Switch Summary
The ClickSWITCH portal allows you to view a listing of all switches currently in progress as well as details regarding each switch. The Switch Summary will also let you know if additional action is needed from you and confirm when a switch has been successful.

Balance Assist
Balance Assist helps to take the guess work out of figuring out how much money you should keep in your old account(s) until the switch is complete. With Balance Assist you will be advised approximately how much money is recommended to leave within your existing account(s) in the case that your automated payments get pulled prior to your account switch.

Account Closure
Easily initiate closure for previous external accounts once the switch process is complete.

Automated Payments Checklist
An automated payment (or ACH) is a regular, ongoing payment that is initiated externally to your bank account, such as a monthly insurance bill, utility payment or automobile loan payment. Use the checklist below to organize the transfer of your payments. Have your account number, billing address and billing phone number available to complete the switch. Take into consideration any annual payments that you may have set up as a deduction, as well.

- Electric
- Gas
- Water
- Telephone
- Mobile phone
- Cable/satellite TV
- Automobile club
- Health club
- Credit card

Direct Deposit Checklist
A direct deposit is any payment that you receive from a person or organization directly into your account. These include payroll direct deposits, government direct deposits (Social Security, disability, etc.) and dividend direct deposits from investment accounts. Use the checklist below to organize the transfer direct deposits to your new account.

- Employee payroll
- Investment income
- Retirement/pension
- Social Security
- Other
- Other