

Mint Update Information



Mint.com (V40)

Introduction

As **Northwest Federal** completes its Online Banking refresh, Mint aggregation services may be unavailable for up to 5 business days. **You will be able to access your account information by logging in directly to Online Banking during the time Mint is unavailable.**

NOTE: You will be able to access online banking information by directly logging into your financial institution website during the interrupted time.


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Mint.com data is stored on Intuit cloud servers. Data is updated with every change and cannot restore data to a previous point in time.

For a successful account update, do not login into Mint.com for the Credit Union until 5 business days after July 25th, 2017.

During this time, the Mint.com server will automatically make the system update for your activated accounts. If you login into Mint.com during this time, you may see duplicate accounts or an error displayed. Please do not attempt to change the status or make any changes in Mint.com during this time. After 5 business days, the accounts should reconcile showing your transaction history available.

In the event that your accounts do not display current transactions after 5 business days, you

may log back into Mint.com and click refresh  to update the account. After the download completes, click the Transactions tab to view up to 90 days of transaction history.

Please contact the Member Service Center at 703-709-8900 with questions.

Thank you for your membership.